

EDERATED CO-OPS 2017 Federated Co-ops Inc. Product Service Policy

All of us in the agricultural industry have a commitment to safe, sound chemical practices and uses. Following these procedures will deliver the most consistent weed control each year while assuring the safe and proper use of crop protection products. A spray order is not a contract until the grower signs the Custom Application Record. Federated Co-ops Inc reserves the right to cancel any orders placed more than 3 days before application, or due to poor field conditions, insufficient buffers, weather, concerns by surrounding land owners, or potential drift. Growers need to communicate any foreseen hardships, and unusual features to eliminate the problem of unsprayable fields.

Grower Responsibilities

- 1. Follow All Label Directions The product label is your best source of information on proper handling and application. Be aware of label requirements concerning buffers, areas of sensitivity, or drift.
- **Prepare Seedbed Properly -** Avoid ridges and clods.
- 3. Scout Fields On A Timely Basis Scout fields during the first 10 days after spraying. Rotary hoe or shallow incorporate as needed before weeds exceed 1/2" height. Cultivation is often beneficial to activate herbicide when in sufficient rainfall occurs (Always follow label directions concerning post application cultivation).

Federated Coops, Inc. offers a Scouting Service:
Three scouts/field/year. Service Fee: \$8.50 per acre (\$500 min. fee). Please check one of the following:
Yes, I agree to the Federated Scouting Service on all of my custom application acres and I agree to the
above fees.
No, I will take full responsibility of scouting my fields according to the Federated Product Service

- 4. Keep Application Records On File Accurate records must be kept by law. This should include, signed service policy, signed spray records and field maps.
- 5. Identify Sensitive Features around Field of Application- Help to eliminate problems at the time of application by communicating with surrounding neighbors. Document areas of sensitive features and provide maps to Federated prior to the application. Examples: gardens, vineyards, orchards, high value crops, bee hives, and organic producer.
- **6.** Be Present At Time of Application Make sure the correct fields are being sprayed. Custom Application Records must be signed at the time of application. Federated Co-ops Inc cannot custom apply Crop Protection Products, until the Product Service Policy and Custom Application Record is signed by the Grower.
- 7. Call Us If a problem or concern arises, notify Federated immediately and no later than 21 days of application.

Federated's Pledge to You, the Grower

- 1. When we custom apply crop protection products for our customers, we will follow all manufacturer's label directions for mixing, loading and applying. We will comply with any local **Best Management Practices** that may be applicable. We will use equipment suitable to the job and we will properly set up, calibrate and maintain that equipment. Applications will be performed by licensed and trained personnel. Any unusual conditions or circumstances will be noted on the job report and this information will be communicated to you.
- 2. We will respond to the report of a potential problem within 48 hours of notification. If necessary, we will inspect the field and make a recommendation to correct the specific problem. This may include a supplemental cultural practice such as cultivation.
- 3. We will work with our customers to try to resolve concerns where poor performance is a result of a mistake or negligence on the part of our employees or malfunction of our equipment.
- **4.** We will report problems to our suppliers. However, **chemical performance is not guaranteed**, and the grower will assume all cost of any re-spray program including application fees. In addition, they may be able to provide technical advice to help solve the problem.

5.	We cannot take responsibility for problems not covered by the product label, customer negligence, or acts of God. We will
	not be responsible for minor areas of weather-related herbicide carryover from products applied the previous year.

Reviewed By	_ Date	Grower Signature	
Federated Co-ops Inc. Employee			January 2017